

Atlantis® How to order Atlantis® suprastructures User guide



Atlantis®

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This manual is designed as a guide for users of Atlantis WebOrder.

Atlantis WebOrder

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Product illustrations are not to scale.

Entering an Atlantis® suprastructures order

Enter new orders from the **Orders** page. Click on the **Create order >>** link to begin.

You will be guided through the order process based on your implant suprastructure selection.

Click the **Save and exit** button at any time to save your entry and return later to complete and submit your order.

- Go directly to any order by clicking on the hyperlink in the Order reference column
- Sort orders by clicking on the headers of any column

- If the status is SHIPPED in the **Status** column, click on the hyperlink to view shipping details
- **Due date** indicates the day you should expect to receive the case
- Additional information can be found in the Atlantis suprastructures Design guide and can be downloaded from the Help section under the Atlantis suprastructures category

View of homepage

Dentsply Sirona	Log out Contact us	Privacy policy
Atlantis [®] WebOrder	Make implants personal Atlantis [®] Crown - Now in Cercon [®] xt ML	English V
Orders	My account Design profiles Preferences Help	
Orders Create order	Search Advanced »	0 matches

View Order list of entered cases.

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Tally (this page 4 Orders	je):				2 units							
All orders matc	hing the search profile an	d within the submit dat	e range indicated below wi	ll be downloaded.	2017-01-01	to 2017-01- Export file format is CSV Download Data	18 199					

Atlantis® suprastructures

Order page 1 - Overview is used to enter initial case information. Fields with an "*" and **Product type** are required.

Product information

Select the Atlantis suprastructures you wish to order under **Product type:**

- Removable: Bar, 2in1 Bridge and 2in1 Hybrid
- Fixed: Bridge, BridgeBase and Hybrid

Dentsply Sirona				Log out Contact us Privacy polic
llantis [®] WebOrder				English
Orders	My account	Design profiles	Preferences	Help
Overview Items	Parallelism Services UPS	oickup request Bill & Ship		
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Design review

All Atlantis suprastructures orders must be reviewed and approved prior to manufacturing. When the design file is ready to download and review, you will receive an e-mail notification to the e-mail address provided.

Dentsp Sirona	ly						Log out Contact us Privacy policy
Atlantis [®] WebOrd	er						English 🗸
	Orders		My account		Design profiles	Preferences	Help
Overview	Items	Parallelism	Services UPS pickup	request Bill & Ship			
Order reference* test_1 Product]		Prescriber	Prescriber postal code* 45545			
Bar Design review	٠						
Hold case - revie E-mail for notification*: cedric.roosen@dentsp	w design. (Order will be held . (Separate mulitple e-mail addi ply.net	until design approval is esses with a comma)	granted.)				
Cancel Save	and Exit Next						

Click **Next** to continue or **Save and Exit** to save your progress and return later to complete your order.

Atlantis[®] Bar

If Atlantis Bar is the **Product type** selected on the **Overview** page, **Order page 2 – Items** is used to specify additional order information.

Order Bar Data

Define where the implants are located by clicking on the teeth.

If you wish to make a two-piece Atlantis Bar, select **split between implants** (e.g. "11-12" or **"none"** if you wish a **one-piece** Atlantis Bar.) Select **Implant** type and size for each tooth number from the implant selection table.

By default, Dentsply Sirona Implants will <u>not</u> supply any prosthetic screws with the Atlantis suprastructures orders. However, next to the **Implant** selection, it is possible to order up to two (2) prosthetic screws per implant.

If **"Not available"** is displayed, the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.



Select type of **Segments** between each implant and **Segment extension** from the segment selection table. There are two (2) types of segments and extensions to choose from: Bar and Attachment (or "None" for no extension).



Select:

Material: Titanium or Cobalt-chrome.

Angle: Taper angle of the custom bar.

Adapt to gingiva: Indicates that the gingival part of the bar is to come in contact with the gingiva.

Distance to gingiva: Distance between the framework and gingiva.

Note: Refer to the Atlantis suprastructures Design guide for more information.

Additional Case Instructions

You can add special instructions for the Atlantis suprastructures designer under **Additional Case Instructions.**

Overview Items U	JPS pickup request Bill & Ship				
Order Bar Data Material: Angle*: Titanium 4	iva: Oistance to gingiva: O				
Connection locations 13 14 15 16 16 12 13 12 13 12 13 12 13 12 13 12 13 12 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13 12 13	Tooth Implant Two-piece: split between implants (none) ✓ 16 Abutment EV 13 Dentsply Sirons ATIS Uni ✓ Abutment EV ✓	Screw type and quantity Prosthetic Prosthetic		Delete	-
17 (F) 16 (F) 18 (F) 28	23 Dentsply Sirona ATIS Uni Abutment EV 26 Dentsply Sirona ATIS Uni Abutment EV	Prosthetic		Delete	
48 47 46 45 44 45 44 45 44 45 44 45 44 45 44 45 44 45 44 45 45	Seq Segment 51 Bar extension: ISUS custom 52 Bar: ISUS custom 53 Bar: ISUS custom 54 Bar: ISUS custom 55 Bar extension: ISUS custom	Measurement			~
Additional Case Instructions A	n English.		↓		
Save and Exit Back Next					

Click Next to continue or Save and Exit to save your progress and return later to complete your order. Note: If the wrong Product type was chosen, you can click Back to return to Overview page to change product type.

Atlantis® 2in1 Bridge

If Atlantis 2in1 Bridge is selected from the **Product type** on the Overview page,

Order page 2 – Items is used to specify additional order information.

Order Bar data (primary part)

Click on the teeth where the implants are located.

If you wish to make the bar (primary part) as a twopiece structure, select **split between implants** (e.g. "11 12" or **"none"** if you wish the bar as a **onepiece**).

Note: In case the bar (primary part) is divided in twopieces, the secondary (bridge) will still be a one-piece structure.

Select **Implant type** and size for each tooth number from the implant selection table.

By default, Dentsply Sirona Implants will <u>not</u> supply any prosthetic screws with the Atlantis orders. However, next to the **Implant** selection it is possible to order up to two (2) prosthetic screws per implant. If **"Not available"** is displayed, it means that the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.

Select type of **Segments** between each implant and **Segment extension** from the segment selection table. There are two (2) types of segments and extensions to choose from: Bar and Attachment (or "None" for no extension).

Overview Items	UPS pickup request Bill & Ship	
Order 2in1 Bridge - Bar Data		
Material: Angleº: 🚱 Adapt to gir	a: 😔 Distance to gingiva:	
Titanium 4	0	
Connection locations		
$(12)^{12}$	Tooth Implant Screw type and quantity	
13 ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~ ~	Two-piece: split between implants (none)	
	Dentsply Sirona ATIS Uni Prosthetic 0 Delete	
15 000	16 Abutment EV	
	12 Dentsply Sirona ATIS Uni V Prosthetic Delete	
¹⁶ (★) ● (★	Abutment EV	
	7 23 Dentsply Sirona ATIS Uni V Prosthetic 1 V	
18(\$) (*	26 Dentsply Sirona ATIS Uni V Prosthetic 1 V Delete	
0		
	Seg Segment Measurement	
48 ()	s1 Attachment extension:	

Select:

Adapt to gingiva: Indicates that the gingival part of the bar is to come in contact with the gingiva.

Distance to gingiva: Distance between the framework and gingiva.

Extra cleaning space: Facilitates increased cleaning space around the implant connection.

Note: Refer to the Atlantis suprastructures Design guide for more information.

Order 2in1 Bridge - Bar Data Material: Angleº: 🔗	Adapt to gingiva	a: 😔 Distance to gingiva:	

Order Bridge data (secondary part)

Select:

Units: Number of teeth in the bridge.

High-gloss: Get a high glossed finish line on the basal and/or lingual surface of the bridge.

Cut-back reduction: Space for acrylic layering.

Note: Refer to the Atlantis suprastructures Design guide for more information

Additional Case Instructions

You can add special instructions for the Atlantis suprastructures designer under **Additional Case Instructions.**

Titanium	CAD Design		Rough	7	
High-gloss [Basal: 🗌 Lingual: 🤗	Cut-back reduction: F/	L M/D	0	
Additional Ca	se Instructions				
f you have ad	ditional instructions, please	enter below in English.			
f you have ad	lditional instructions, please	enter below in English.			^
f you have ad	lditional instructions, please	enter below in English.			^
f you have ad	lditional instructions, please	enter below in English.			< >

Click **Next** to continue or **Save and Exit** to save your progress and return later to complete your order.

Atlantis® 2in1 Hybrid

If Atlantis 2in1 Hybrid is selected from the **Product type** on the Overview page, **Order page 2 – Items** is used to specify additional order information.

Order Bar data (primary part)

Click on the teeth where the implants are located.

If you wish to make the bar (primary part) as a two-piece structure, select **split between implants** (e.g. "11 12" or **"none"** if you wish the bar as a **one-piece**).

Note: In case the bar (primary part) is divided in two-pieces, the secondary (hybride part) will still be a one-piece structure.

Select **Implant type** and size for each tooth number from the implant selection table.

By default, Dentsply Sirona Implants will **not** supply any prosthetic screws with the Atlantis suprastructures orders. However, next to the **Implant** selection it is possible to order up to two (2) prosthetic screws per implant. If **"Not available"** is displayed, it means that the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.

Select type of **Segments** between each implant and **Segment extension** from the segment selection table. There are two (2) types of segments and extensions to choose from: Bar and Attachment (or "None" for no extension).

Overview Items	UPS pickup	request Bill & Ship	_		
Order 2in1 Hybrid - Bar Data					
Material: Angle°: ↔ Adapt Titanium 4	to gingiva: 😔 Distan	ce to gingiva:			
Connection locations	Tooth	Implant	Screw type and quantity		
13	23				
	24	e: split between implants (none)			
	25 16 A	butment EV	Prostnetic	1	Delete
18	26 13 A	entsply Sirona ATIS Uni 🛛 👻 butment EV	Prosthetic	2 1 ¥	Delete
17(7;	27 23 A	entsply Sirona ATIS Uni vite wite the strength of the strength	Prosthetic	1 🗸	Delete
18	28 26 A	entsply Sirona ATIS Uni volument EV	Prosthetic	1 🗸	Delete
	Seq	Segment	Measurement		
48	38 s1 Atta Bre	achment extension:			

Select:

Adapt to gingiva: Indicates that the gingival part of the bar is to come in contact with the gingiva.

Distance to gingiva: Distance between the framework and gingiva.

Note: Refer to the Atlantis suprastructures Design guide for more information.

Overviev	w	Items UP	S pickup request	Bill & Ship
Order 2in1 Hyt Material: Titanium	Angle°: 🥹	Adapt to gingiva: 😔	Distance to gingiva:	

Order Hybrid data (secondary part)

Select:

Units: Number of teeth in the hybrid.

Retention pins: T-shaped or I-shaped retention pins.

High-gloss: Get a high glossed finish line on the basal and/or lingual surface of the hybrid.

Note: Refer to the Atlantis suprastructures Design guide for more information

Additional Case Instructions

You can add special instructions for the Atlantis suprastructures designer under Additional Case Instructions.

Material:	Mill from:	Units in restoration: 😣	Retention pins: 🥹	Surface:
Titanium	CAD Design	0 🗸	○ ■ ○ ■ ● None	Rough
High-gloss L	Basal: Lingual:	*		
Additional Ca	se Instructions	ees estes below in Feelieb		
If you have ad	Iditional instructions, plea	ase enter below in English.		
				^
				^
				\sim
				\sim
Save and Ex	kit Back Next			

Click **Next** to continue or **Save and Exit** to save your progress and return later to complete your order.

Atlantis® Bridge

If Atlantis Bridge is the **Product type** selected on the Overview page, **Order page 2 – Items** is used to specify additional order information.

Order Bridge Data

Click on the teeth where the implants are located.

If you wish to make a two-piece Atlantis Bridge, select **split between implants** (e.g. "11 – 12" or **"none"** if you wish a **one-piece** Atlantis Bridge.) Select **Implant** type and size for each tooth number from the implant selection table.

By default, Dentsply Sirona Implants will <u>not</u> supply any prosthetic screws with the Atlantis suprastructures orders. However, next to the **Implant** selection it is possible to order up to two (2) prosthetic screws per implant. If **"Not available"** is displayed, it means that the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.



Angulated screw access

If Angulated screw access (ASA) is available for a specific implant / abutment a check box will appear. When this is checked, the screw type will change to "ASA" and the number of screws will automatically change to "1" (possible to change to "2").

Check the box for each implant position you wish to have ASA for and select number of ASA screws from the dropdown list. For ease of use, check the **"ASA screw preferred if available",** to order "ASA screws" for the rest of the implant positions (for those where ASA was not selected).



A specific screw driver is required for the ASA screws. For clinical purpose, the screw driver is available in three different lengths: 18 mm, 24 mm and 32 mm. Select type and number of screw driver in the dropdown lists (by default no screw driver will be delivered).

48 (*)	You have selected angulated screw specific screwdriver for the ASA scree	access (ASA) for at least one implant/abutment connection. Please be aware that you will need a ws. This can be ordered below.	
	Type of screwdriver	Quantity	
47(大) (大)37	Short screwdriver (18 mm)	0 🗸	
46 F) (F) 36	Medium screwdriver (24 mm)	0 🗸	
	Long screwdriver (32 mm)	0 🗸	
45 35			
44 0 34			
43 42 41 31 32			
101			
NOTE: Schematics for illustrative purposes only and not a true representation of the final product.			

Select:

Material: Titanium AM or Cobalt-chrome AM.

Mill from: Atlantis suprastructures CAD Design or Design guidance.

Note: Selecting Design Guidance under Mill from will make Distance to gingiva and Cut-back reduction unavailable.

Distance to gingiva: Distance between framework and gingiva.

Units: Number of teeth in the bridge.

Surface: Smooth surface.

Extra retention: None for porcelain layering or Pin retention for acrylic layering (only available on Titanium AM).

High-gloss: Get a high glossed finish line on the basal and/or lingual surface of the bridge.

Cut-back reduction: Space for porcelain or acrylic layering.

Cut-back margin: High-gloss finish line for supporting the porcelain or acrylic layering.

Note: Refer to the Atlantis suprastructures Design guide for more information.



Click **Next** to continue or **Save and Exit** to save your progress and return later to complete your order.

Atlantis® BridgeBase

If Atlantis BridgeBase is the **Product type** selected on the Overview page, **Order page 2 – Items** is used to specify additional order information.

Order BridgeBase Data

Click on the teeth where the implants are located.

Select **Implant** type and size for each tooth number from the implant selection table.

By default, Dentsply Sirona Implants will **<u>not</u>** supply any prosthetic screws with the Atlantis suprastructures orders. However, next to the **Implant** selection it is possible to order up to two (2) prosthetic screws per implant. If **"Not available"** is displayed, it means that the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.



Angulated screw access

If Angulated screw access (ASA) is available for a specific implant / abutment a check box will appear. When this is checked, the screw type will change to "ASA" and the number of screws will automatically change to "1" (possible to change to "2").

Check the box for each implant position you wish to have ASA for and select number of ASA screws from the dropdown list. For ease of use, check the **"ASA screw preferred if available",** to order "ASA screws" for the rest of the implant positions (for those where ASA was not selected).



A specific screw driver is required for the ASA screws. For clinical purpose, the screw driver is available in three different lengths: 18 mm, 24 mm and 32 mm. Select type and number of screw driver in the dropdown lists (by default no screw driver will be delivered).

48 (*) (*) 38	You have selected angulated screw access (ASA) for at least one implant/abutment connection. Please be aware that you will need a specific screwdriver for the ASA screws. This can be ordered below.
	Type of screwdriver Quantity
47(大) (才)37	Short screwdriver (18 mm) 0 🗸
46 F) (F) 36	Medium screwdriver (24 mm)
	Long screwdriver (32 mm) 0 🗸
45 35	
44 0 34	
43 42 41 31 32 33	
NOTE: Schematics for illustrative purposes only and not a true representation of the final product.	

Select:

Material: Titanium AM (Not selectable).

Cement shoulder location: Choice between Buccal and Lingual shoulder or Lingual Shoulder only.

Cement shoulder size: Small or large.

Tissue compression: The amount of pressure with which the basal high gloss-side will be designed.

Units in restoration: Number of teeth in the BridgeBase.

Cleaning channels: Space for an interdental brush around the connections.

BridgeBase Core file: Package of digital files that represent the BridgeBase, screwchannels, jaw, diagnostic set-up.



Click **Next** to continue or **Save and Exit** to save your progress and return later to complete your order.

Atlantis® Hybrid

If Atlantis Hybrid is selected from the **Product type** on the Overview page, **Order page 2 - Items** is used to specify additional order information.

Order Hybrid Data

Click on the teeth where the implants are located.

If you wish to make a two-piece Atlantis Hybrid, select **split between implants** (e.g. "11 12" or **"none"** if you wish a **one-piece** Atlantis Hybrid.) Select **Implant type** and size for each tooth number from the implant selection table. By default, Dentsply Sirona Implants will **not** supply any prosthetic screws with the Atlantis suprastructures orders. However, next to the **Implant** selection it is possible to order up to two (2) prosthetic screws per implant. If **"Not available"** is displayed, it means that the specific screw is currently unavailable in the Dentsply Sirona Implants assortment.

Note: For complete implant and screw availability in Atlantis WebOrder, please refer to the "Atlantis suprastructures compatibility chart – Implant systems" in the **Help** section under the **Atlantis suprastructures** category.



Angulated screw access

If Angulated screw access (ASA) is available for a specific implant / abutment a check box will appear. When this is checked, the screw type will change to "ASA" and the number of screws will automatically change to "1" (possible to change to "2").

Check the box for each implant position you wish to have ASA for and select number of ASA screws from the dropdown list. For ease of use, check the **"ASA screw preferred if available",** to order "ASA screws" for the rest of the implant positions (for those where ASA was not selected).



A specific screw driver is required for the ASA screws. For clinical purpose, the screw driver is available in three different lengths: 18 mm, 24 mm and 32 mm. Select type and number of screw driver in the dropdown lists (by default no screw driver will be delivered).

48 38	You have selected angulated screw access (ASA) for at least one implant/abutment connection. Please be aware that you will need a specific screwdriver for the ASA screws. This can be ordered below.
	Type of screwdriver Quantity
47 (7) (7)37	Short screwdriver (18 mm) 0 V
46 7 36	Medium screwdriver (24 mm) 0 🗸
40 K	Long screwdriver (32 mm) 0 🗸
45 35	
44 34	
43 000 33	
42 41 31 32	
NOTE: Schematics for illustrative purposes only and not a true representation of the final product.	

Select:

Material: Titanium AM or Cobalt-chrome AM.

Mill from: Atlantis suprastructures CAD Design or Design guidance.

Note: Selecting Design Guidance under Mill from will make Distance to gingiva and Cut-back reduction unavailable.

Distance to gingiva: Distance between framework and gingiva.

Units: Number of teeth in the hybride.

Retention pins: T-shaped or I-shaped retention pins.

High-gloss: Get a high glossed finish line on the basal and/or lingual surface of the hybride.

Extra retention: Enlarged surface for acrylic layering. None, Pin or Cell retention (only available on Titanium AM).

Cut-back margin: High-gloss finish line for supporting the acrylic layering.

Note: Refer to the Atlantis suprastructures Design guide for more information.



Click Next to continue or Save and Exit to save your progress and return later to complete your order.

Submit order

Order page 3 – Bill & Ship displays the information that was previously entered under your account preferences.

Review the **Ship To** information and edit if needed.

Click the **Submit order** button to complete and send your order to Dentsply Sirona Implants.

nvoice	Dentsply Sirona selec	ts the best way end of business day	
PO # (optional): Sill To Ventsply Implants NV (R&D) RESEARCH CAMPUS 10 IASSELT 3500 Velgium Phone: 3211379900 iax:	Ship To Select address from list, or specify new:	Dentsply Implants NV (R&D)	
	Business name*:	Dentsply Implants NV (R&D)	
	Address 1*:	RESEARCH CAMPUS 10	
	Address 2 (optional):		
	Address 3 (optional):		
	City*:	HASSELT	
	Postal code*:	3500	
	Country*:	Belgium	~
	Phone (optional):	3211379900	
	Fax (optional):		
I hereby apply that appart has been stated	icen the policet to share high	al data with Daptaphy Oirana far the pur-	paging the order
Thereby confirm that consent has been obtained i	form the patient to share his/her person	al data with Denisply Sirona for the purpose of ma	naging the order.

Order ticket

Once your Atlantis suprastructures order is submitted, an **Order ticket** that contains an informational summary will appear. **Your Order ticket** will identify your case when it is received by Dentsply Sirona Implants.

Print your **Order ticket** (see **Print this** link located at the bottom of the page). Include all items listed under **Case submission check list.**

Note: Your order must include the following items:

- Completed prescription form
- Plaster model with analogs
- Soft tissue model
- Diagnostic wax-up

The **Order ticket** <u>must</u> be signed, packaged with case materials and sent to Dentsply Sirona Implants in order for your case to be processed (see shipment address in the top right corner of the page).

Click **View complete order information** to review all entries for this case.

Click the **Order list** link to return to the **Orders** page where you can check the status of any orders that were entered in Atlantis WebOrder.

For easy reference, your Dentsply Sirona Implants customer number will appear in several areas (e.g. under My Account, Order Preferences, under Bill To, and on your order ticket) throughout the Atlantis suprastructures order process. Referring to this number when contacting Customer Service to facilitate access to your order.



Request UPS pickup

UPS offers a digital way of requesting a pickup from your business to Dentsply Sirona Implants. For physical Atlantis orders (no lab-scan) you can request a pickup from UPS while entering the order into the Atlantis WebOrder. **Note:** This delivery service is fully provided by UPS. If your business is not situated within the UPS service area, you must contact UPS via by phone (or other means). All questions regarding pickup times, tracking of your package etc. will be handled by the UPS customer service. You can find the contact information to your local UPS access point on the shipping label (see page 21).

Request UPS pickup via Atlantis® WebOrder

When entering an order you will see a tab just after the **Parallelism** tab called **UPS pickup request**.

Pickup from

The first time you request a UPS pickup via Atlantis WebOrder you are required to specify your pickup address. This is the actual street address and location, where you want the package(s) to be picked up from (not post box etc). The next time you request a UPS pickup, you will find your saved address under **Select address from list, or specify new.** You can also choose to add several pickup addresses if needed.

Enter Business name, Adress 1, City, Postal code, Country and Phone (mandatory fields).

Note: The system does not allow for any non-English characters.

Next, enter the following fields:

Contact name – The contact person that the UPS driver should contact to get hold of your Atlantis packages you wish to have picked up.

Requested pickup date – Cannot be on a weekend or holiday.

Requested pickup time – Must be at least one to two hours prior to your business closing time.

Your business closing time – Time that your business is closing for the day.

Click **Request UPS pickup** to send the request to UPS.

	Orders		My account
Overview	Items	UPS pickup request	Bill & Ship
Pickup from Select address from list, or specify new:	't Gebittenhuys	~	Contact name*: Testy Testson
Business name*:	't Gebittenhuys		Requested pickup date*:
Address 1*: Address 2 (optional): Address 3 (optional):	Kraakselaan 60		Requested pickup time*:
City*:	DOESBURG		Your business closing time*:
Country*:	Netherlands	~	UPS pickup request
Phone*:	31313745777]	Note:Your request pickup time must be 1-2 hours prior to your business closing time(depending on the location of your laboratory).

Note: If you receive an error code when requesting the pickup (e.g. "9510113"), please contact your local Atlantis customer service for assistance.

If the request is accepted by UPS (your pickup address is correct and you are within UPS's service area) you will now receive a confirmation of **Your current scheduled UPS pickup** and a **Pickup confirmation code.** You can use this information e.g. when communicating with UPS customer service.

Items	Parallelism				
		Services	UPS pickup request	Bill & Ship	
		•			
UPS pickup: 202	1-09-28 from 11:00 to 18:00	1	Pickup confirm	ation: 29RN05419PB	
st					
ete and attach th	ne required shipping forms	for the carrier.			
	UPS pickup: 202 st lete and attach th	UPS pickup: 2021-09-28 from 11:00 to 18:00 st lete and attach the required <u>shipping forms</u>	UPS pickup: 2021-09-28 from 11:00 to 18:00 st lete and attach the required <u>shipping forms</u> for the carrier.	UPS pickup: 2021-09-28 from 11:00 to 18:00 St lete and attach the required <u>shipping forms</u> for the carrier.	UPS pickup: 2021-09-28 from 11:00 to 18:00 Pickup confirmation: 29RN054I9PB st lete and attach the required <u>shipping forms</u> for the carrier.

Next you can request an **UPS shipping label.** The shipping label is the information needed by UPS in order to know where to send your package. You stick this on the outside of the package that you wish to send to Dentsply Sirona Implants. The shipping label will be printable after the order has been submitted.

You can also click **Cancel pickup request** if you regret your UPS pickup request or if you want to change the pickup date or time.

Click **Next** to continue to **Bill & Ship.** Review all shipping and billing information and then **Submit order.**

Orders			My account		Design prot	Design profiles	
Overview	ltem	1	Parallelism	Services	UPS pickup request	Bill & Ship	
kup from ——							
r current sche	duled UPS pickup	2021-09-28	from 11:00 to 18:00		Pickup confirma	ation: 29RN05419PB	
ncel pickup i	request						
ncel pickup i quest UPS la	request						
ncel pickup r quest UPS la	request	ich the requ	ired <u>shipping forms</u> for t	the carrier.			

Print the Order ticket and place it inside the CaseSafe. Next click **Print preview of UPS airway bill.**

Atlantis® WebOrder	Shipping	Document	AW000	00065034
Order number: 65034				Date: 2016-04-15
Recipient:		Sender: Name: TESTK Address 1: TE	UND ATL ST'F 123 2.M3B.	
Name: Heliumgatan 1 Address 1: SE-431 53 Mölndal, Sweden Phone: +46 31 356 85 00 Email: Implants-NA-QA07@dentsply.com		Address 2: City: TESTSTA Country: Swee Phone: 111-11 Fax: 1212 Email:	DEN 21410 Jen 1112	
Order reference: Test Product type: ATLANTIS abutments		Profile name: Prescriber: Prescriber pos	stal code: 12345	
Tooth Implant type Resto	ration type	Abutment materia	ATLANTIS Insertion Guide	Parallel Abutments
DENTSPLY Implants 11 OsseoSpeed EV 4.2 - Ceme Yellow	ent-retained	Gold-shaded titaniu	m X	P1
Order submission check list To ensure efficiency in the processing of ye This Prescription Form Articulated Master Casts with analo Bite Registration (recommended) Model of Soft Tissue NOTE: Case material(s) must be disinfected Print preview of UPS shipping label	our order, the ogs placed ed prior to shi	following materials	are required:	

Right-click to **Print,** and stick the shipping label on the outside of your package. If this is not done, you need to fill out the shipping label according to the normal, manual method.



You have now successfully requested a UPS pickup and printed an shipping label. You only need to request one UPS pickup per day even if you wish to send additional cases this day. For the next cases you enter in Atlantis WebOrder that same day you will see Your current scheduled UPS pickup and a Pickup confirmation code under the UPS pickup request tab.

UPS tracking

If you wish to track your Atlantis package on the way from your business to DENTSLPY Implants, you can click the UPS tracking link on the **Show page.** From this page in Atlantis WebOrder you can also see

your current scheduled UPS pickup time and pickup

confirmation code. If you wish to cancel the UPS pickup, click the **Cancel pickup request** button.

Note: Canceling the UPS pickup for one case will cancel the pickup for all cases this day.

	Order #1728426 (SUBMITTED)	
Order list Print preview of ship ticket Edit this information >> Print preview of UPS shipping label Expand Collapse		Heliumgatan 1, SE-431 53 Mölndal, Sweden Telephone +46 31 356 85 00 Email: Implants-NA-OA07@dentsply.com
ACCT ID: 438	M3 CUNO: SEATL	USER ID: 981
Order reference: UPS test 20/4 Profile name: Shipping preference: DENTSPLY Implants selects the best way end of business day Payment method: Invoice Entered for:	Prescriber: Dr Who Due date:	Prescriber postal code: 123456 UPS tracking: 1ZX9451X8691922480
Created by: antonio.cucu@dentsply.com		
Your current scheduled UPS pickup: 2016-04-22 from 14:00 to 10 Cancel pickup request A shipping label has been ordered for this case. Cancel UPS Shipping label	3:00 Pickup confirmation: 2943P4E2OLP	
	Tracking Number Track Log-In for addition	nal tracking catails. Other Tracking Options 💌
	Tracking Detail 1ZX9451X8691922480	Updated: 04/21/2016 4:34 A.M. Eastern Time
	Order Processed: Ready for UPS O Shipped In Transit A UPS shipping label has been created. Once the shipment arrives at including the scheduled delivery date-will be updated.	Out for Delivery Delivered Information? Get Help
	What time will your package be delivered to your home? Get FREE estimated Delivery Windows on most UPS packages. Continue	Notify me with Updates » Change Delivery » Service UPS Express Saver®
	Lam already a UPS My Choice® Member Additional Information Shipment Category: Package Weight: 1.00 kg	Rastrear en español

Review order

To review and to check status of your order (e.g. **"SUBMITTED", "HOLD"** or **"SHIPPED"**), you can click **View complete order information** from the **Order ticket** or access it via the **Order list**.

Δ+I	antis®				English 👻
WebC	Drder				
				Order #1668278 (SUBMITTED)	
Order list	Print preview of ship ticket	t Print pre	eview of DHL a	irway bill Edit this information >>	E.S. Healthcare
Expand C	ollapse				Telephone +32 11 37 99 82 Email: atlantis-isus-order@dentsply.com
Order ref Profile na Product f	erence: Test ime: vpe: One-piece Titanium A	TI ANTIS I	SUS Bar	Prescriber:	Prescriber postal code: 43168
Shipping end of bu Payment	preference: DENTSPLY In siness day method: Invoice	nplants se	elects the best	Way	DHL tracking: 1119023920
Lars Ped	ersen (lars.pedersen@den	tsply.com)	Due uate.	
Order Ad	dresses				×
DHL pick	kup request				¥
Downloa	id ATLANTIS™ ISUS files				×
Order Da	ata & Design Preferences ate: 2014-09-22				*
Mater Titaniu	ial Distance to gingiva im 1.0	Angl	e in degrees O		$12 \frac{11}{21} 22$
Tooth	Implant brand and level	Bar piece	Prosthetic screws	Seq Segments Count Length s1 Bar – ISUS custom (extension) - 8.0	13 23
16	DENTSPLY Implants ATIS Uni Abutment EV Level	P1	1	s2 Bar ISUS custom s3 Bar ISUS custom s4 Bar ISUS custom	
13	DENTSPLY Implants ATIS Uni Abutment EV Level	P1	1	s5 Bar – ISUS custom (extension) - 8.0	
23	DENTSPLY Implants ATIS Uni Abutment EV Level	P1	1		
26	DENTSPLY Implants ATIS Uni Abutment EV Level	P1	1		
Order list	Print preview of ship tickel	t Print pre	eview of DHL a	Inway bill Edit this information >> © 2008-2012 DENTSPLY International. All trademarks and company names are the prope	rty of their respective owners.

Atlantis® Viewer: Installation

All Atlantis suprastructures orders must be reviewed and approved prior to manufacturing. You will receive an e-mail notification when your 3D **Design file** is available in your Atlantis WebOrder account for review/approval. Before you can review the **Atlantis suprastructures design file,** a one-time installation of the **Atlantis Viewer** to your computer is required through the link, **"Click <u>here</u> to download the Atlantis Viewer installation file".**

Atlantis®		English •
WebOrder		
	Order #1668278	
Order list Print preview of ship ticket Print preview of DHL airw	ay bill Edit this information >>	E.S. Healthcare
		Research Campus 10
Expand Collapse		3500 Hasselt
		Telephone +32 11 37 99 82
		Email: atlantis-isus-order@dentsply.com
Order reference: Test Profile name: Product type: One-piece Titanium ATLANTIS ISUS Bar Shipping preference: DENTSPLY Implants selects the best was end of business day Payment method: Invoice Entered By:	Prescriber:	Prescriber postal code: 43168 DHL tracking: 1119023920
Lars Pedersen (lars.pedersen@dentsply.com)	bue dute.	
Order Addresses		×
Download ATLANTIS™ ISUS files Click here to download the ATLANTIS™ ISUS viewer installatio Design file: 10605709.isv	on file.	*
Order Data & Design Preferences		×



Click "Run" to begin the installation process.





🌣 IsusViewer 3.0 - InstallAware Wizard
License Agreement Please carefully read the following license agreement.
READ THIS FIRST Use of the Software is subject to acceptance of the License Agreement. Read the terms and conditions of this License Agreement carefully. The material is copyrighted and licensed (not sold). This License Agreement represents the entire agreement concerning the Licensed Material between Licenser and Licensee and it supersedes any prior proposal, representation or understanding between the parties. COMPUTER PROGRAM LICENSE AGREEMENT DEFINITIONS Licenser: ES Healthcare N.V., having its principal
I accept the terms of the license agreement
InstallAware < Back Next > Cancel

To confirm, click "Run" again.

Click "Next".

Read through the **Terms of the license agreement.** If you accept, check the box and click **"Next".**

Please enter information on yourself.		0
User Name:		
Organization		
Organization:		

Fill in your User Name and Organization and click "Next".

Select folder where setup will install files.	C
Install IsusViewer 3.0 to:	
C:\Program Files\IsusViewer 3.0	Change
Destination Folder Required Disk Space:	53,194 KB

Select the location of where you wish to install the **Atlantis Viewer** on your computer and click **"Next".**

Select Program Folder Select the location where you	would like to create new shortcuts.	C
Setup will add program short a new folder name, or accep	cuts to the Program Folder listed below. ' the suggested name. Click Next to cont	You may type inue.
Program Folder:		
IsusViewer 3.0		
Install this application for:	this computer (all users)	
 Only for me (current) 	nt user)	

Indicate wether you prefer to install the **Atlantis Viewer for all users** or only for the **current user**, then click **"Next"** to begin the installation.



To complete the installation, select **"Finish"**. If the box **"Run Viewer 3.0 now"** is checked, the **Atlantis Viewer** will start up automatically.





Save the file to your computer (e.g. in an **Atlantis suprastructures design file** folder on your desktop).

When the download is complete, open the **Atlantis Viewer.** Click the **Atlantis suprastructures icon** in the top left corner and click Load. Browse through the folder where you have saved the suprastructures design file and select the corresponding file.

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Load			
About			
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		Look n 🕞 Indicate 🥥 🖉 🗗 📴	
		With the control state of the Cont	
Properties			
	t.		

Atlantis® Viewer: User guidelines

- To rotate the cast, right click and hold
- To pan (move cast left/right/up/down), hold down
 Ctrl, right click and hold (as you move the cursor in the direction you want to view)
- **To zoom** (in and out), scroll the wheel up or down on the mouse

Under the **Navigation** field (to the left of the screen), click the check boxes to hide and unhide the scan files (e.g. check off **Teeth** to hide/unhide the diagnostic tooth set-up).



On the top left of the screen, you will find the **View** tab. Utilize this tab to select pre-defined views (e.g. view the model from the **Left** side).



Additional tools on the top right of the screen include:

Measure tool – Select this tool and click two points on the model to take a measurement. Click on the tool again to turn it off.



2D Section tool – Selecting this tool will prompt a pop-up window. Click and drag the sliding bar at the bottom to walk through the scan file. To zoom, hold down **Shift** + right click. To move in the screen, hold down **Ctrl** + right click. Take a measurement by clicking two points within the pop-up window.



Transparent tool – Make scan files transparent by selecting the scan file in the **Navigation** field and then clicking on the **Transparent tool.** Click on the tool again to turn it off.



Automatic Rotation tool – Select this tool to automatically rotate the file and view from different perspectives. Click on the tool again to turn it off.



If there are additional changes to be made on the design, enter your instructions in the comment box in **Atlantis WebOrder** and click **Post.** When your revised **Atlantis suprastructures design** is available, you will receive another e-mail notification.

To indicate your approval for production, click the box next to **Design approval granted** and then click **Post**.

Design approval granted.	
Design approval will send this case directly to manufacturing exactly a above, without any further examination or update. If changes are reques be notified when implemented and ready for review.	s shown sted, you will
Design is not approved. Please make the following modification(s) and resproval.	send for
ease enter comments below in English.	
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Notes

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